



TRANSFER SERVICE

Thank you very much for your interest in Royal Hideaway
Corales Resort 5***** G.L. transfer service.

We would like to offer you the following transfer options:

One-way rates 2022-2023	Max. 3 passengers and 2 standard suitcases	Max. 6 passengers and 5 standard suitcases	Max. 9 passengers and 10 standard suitcases	Max. 15 passengers and 10 standard suitcases
TFS Airport (Reina Sofía) – Royal Hideaway Corales Resort	92,00 €	110,00 €	220,00 €	220,00 €
TFN Airport (Los Rodeos) – Royal Hideaway Corales Resort	182,00 €	190,00 €	420,00 €	420,00 €

To be able to manage your transfer service, we would need you to provide us with the following information:

- Number of people travelling. If there are children, please, indicate their ages to include the corresponding chair or booster.
- Number of suitcases.
- Flight information: number, airport (TFS / TFN) and time of arrival / departure.

Terms and Conditions:

- The maximum waiting time from the estimated time of arrival is 1 hour. The driver will always check the status of the flight in case there are any changes that could cause a delay or advance.
- Rates do include 6,5% of IGIC and are fares per way.
- Children are considered as adults. Chairs and boosters are included in the price, please make sure to indicate the ages to provide the proper seat.
- Golf bags are considered as suitcases.

**Arrival information:**

- At the South Airport (Reina Sofia, TFS) the driver will be waiting in the “arrivals Hall C” holding a sign with the logo of Royal Hideaway Corales Resort.
- At the North Airport (Los Rodeos, TFN) the driver will be waiting in the arrivals area holding a sign with the logo of Royal Hideaway Corales Resort.
- In case of not finding the driver, do not hesitate to contact the hotel directly: (+34) 922 757 900; Ext. 3010 Royal Concierge.

Departure information:

- We suggest that the pick-up time at the hotel to the South Airport (Reina Sofia, TFS) is 2 1/2 hours before the departure of the flight. It includes approximately half an hour's journey.
- We suggest that the pick-up time at the hotel to the North Airport (Los Rodeos, TFN) is 3 hours before the departure of the flight. It includes approximately one hour of travel.
- If you wish to arrive at the airport beforehand or hire the departure service, please contact our Royal Concierge department at least 24 hours in advance.
- The maximum waiting time at departure is 15 minutes, from the estimated time of pick-up at the hotel.

Cancellation policy:

- The same day: 75% of the total amount will be invoiced.
- 24 hours in advance: 50% of the total amount.
- 48 hours or more in advance: no charge.
- If you do not show up: 100% of the total amount.

If you have any questions or suggestions, please do not hesitate to contact us, we will be happy to assist you.

Receive a warm greeting,

Royal Concierge

Hotel Royal Hideaway Corales Resort 5*****GL

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