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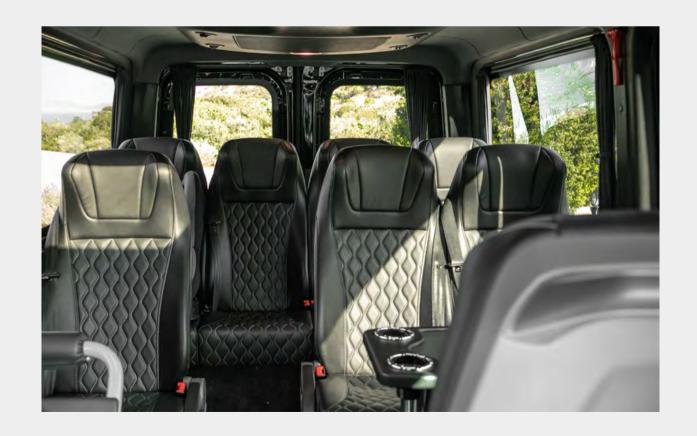
LAST MINUTE MODIFICATION

# CATCH A RIDE TO THE COVE

Travel in comfort and style with our chosen collaborator's fleet of professional vehicles and certified drivers delivering a seamless service upon arrival and departure to the Cove. Safety and high standards are the top priority with our customer-focused transport service ensuring you get into holiday mode as soon as you step off the plane.







### **KEY SERVICES**

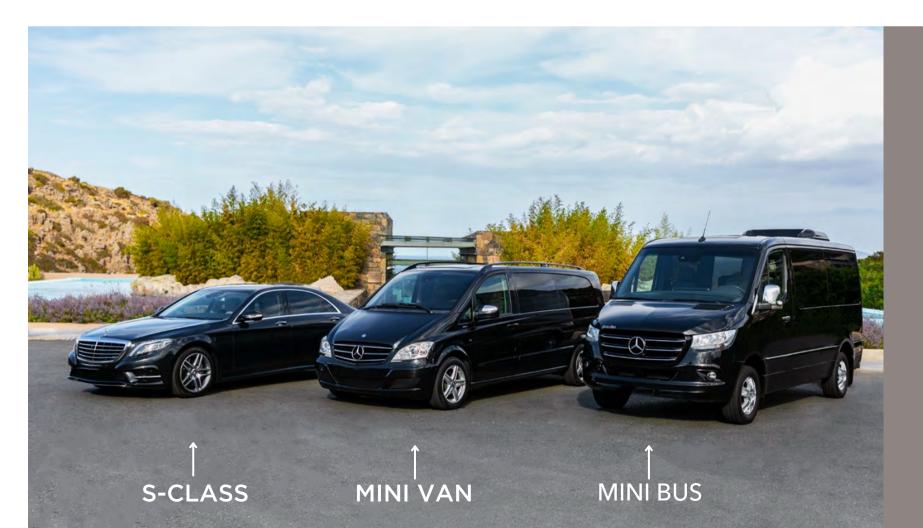
- Professionally cleaned and sanitized fleet of vehicles
- Licensed, reliable drivers with professional training
- Qualified driver awaiting in arrivals hall at airport
- Check of scheduled flights and possible delays in travel times
- Water refreshment upon pickup
- Complimentary baby and child seat



### Choose your vehicle and let's ride to the Cove!

Introducing a selection of car types with varying capacities for you to pick the right one for you and your party with a licensed driver at your service.

## THE FLEET



### TRANSFER RATES & CAPACITY

### HERAKLION AIRPORT & HERAKLION PORT TO DAIOS COVE

Price in € per way

E-Class	S-Class Limo	Mini Van	Mini Bus	Mini Bus	Bus
	3 pax capacity				
<ul><li></li></ul>	<ul><li></li></ul>	<ul><li></li></ul>	√ 10 pieces normal size luggage (69 cm / 73,5 L)	<ul><li>✓ 15 pieces normal size luggage (69 cm / 73,5 L)</li></ul>	<ul><li></li></ul>
128€	194€	210€	260€	280€	550€

### TRANSFER RATES & CAPACITY

### CHANIA AIRPORT TO DAIOS COVE

Price in € per way

S-Class Limo Mini Van Mini Bus Mini Bus Bus E-Class 3 pax capacity √ 5 pax capacity 11-14 pax capacity √ 15-50 pax capacity ( 6 pieces normal √ 60 pieces normal √ 10 pieces normal 15 pieces normal 3 pieces normal size luggage size luggage size luggage size luggage size luggage size luggage (69 cm / 73,5 L)(69 cm / 73,5 L)370€ 570€ 660€ 890€ 690€ 475€ 

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### **TERMS & CONDITIONS**

- 1. The above fixed and non-commissionable rates include all taxes. Drivers will be waiting at the arrival hall holding a sign with the name of the guest.
- 2. Transfers are arranged through Daios Cove on behalf of the third party partner/company, ISTRON VIP TRANSFERS SERVICE. The company adheres to the following legal safety regulations:
- a. Holds a public liability covering all vehicles used for guest transfers
- b. Holds a current operating license
- c. Holds a current Motor Insurance Policy covering all vehicles used for guest transfers
- d. Holds vehicle registration documents
- e. Vehicles are serviced and maintained according to the manufacturer's instructions and undertake annual safety checks by K.T.E.O.

### 3. E & S Class

The above rates for E & S Class vehicles are valid for the number of persons specified above plus a total of three pieces of normal sized luggage (69 cm / 73,5 L).

### 4. Minivan & Minibus

The above rates for Minivans and Minibuses are valid for the number of persons specified above.

- For Mini Vans maximum 6 normal sized luggage in total.
- For Mini Buses (up to 10 pax) maximum 10 normal sized luggage in total.
- For Mini Buses (up to 14 pax) maximum 15 normal sized luggage in total.

If the number/size of luggage exceeds the normal sized luggage (69 cm / 73,5 L) an extra vehicle must be ordered, at the guest's expense (included rates apply).

- 5. Strollers count as one piece of regular luggage. In case the number/size of luggage exceeds the total of three, an extra vehicle must be ordered, at the guest's expense (included rates apply).
- 6. Boosters, baby and child seats are provided upon request stating the age of the child and the type of seat required. Please note that boosters, children & baby seats limit the seating space due to their size. Boosters, child & baby seats count as regular passengers.
- 7. Transfer bookings must be made at least 48 hours prior to arrival/departure at reservations@daioscove.com. Bookings will only be accepted in written form by e-mail.
- 8. In case of higher vehicle category at the arrival transfer, Daios Cove does not guarantee the same upgrade for the return transfer.
- 9. Daios Cove accepts no responsibility for failure of transfer services caused by unforeseen events such as strikes, civil events, extreme weather conditions and / or anything beyond the Company's control.
- 10. Daios Cove accepts no responsibility for communication between collaborators and guests. Travel agents / tour operators are obliged to inform in writing of the enclosed terms and transfer conditions.
- 11. Daios Cove accepts no responsibility in the unlikely case of motor / car accidents.

# DAIOS COVE

### CANCELLATION POLICY

For cancellations up to 24 hours prior to arrival, no cancellation fee applies.

In order for the cancellation to be valid, written confirmation must be received by the resort.

In case of cancellation under 24 hours prior to arrival or no-show, 100% of the total cost of the reserved service applies.



### LAST MINUTE MODIFICATION

- If your flight is cancelled or you are not able to board your scheduled flight (missed flight, health or passport issues), to avoid having the transfer company waiting at the airport and consequently applying a 100% cancellation fee, you are kindly requested to contact us at least 5 hours prior to your expected landing time registered in your confirmation.
- For modification at least 5 hours prior to your expected landing time, new transfer service arrangements can be made at no extra charge for the same pax, vehicles and airport.
- In any other case a 100% cancellation fee applies and any new transfer arrangement will be charged at extra cost.
- How can I modify my transfer service last minute?
  At least 5 hours prior to my expected landing time. Kindly call the resort via telephone on +30 2841062600.
- If you need the resort to make new transfer arrangement for you, please call the resort on +30 2841062600 with the lead name of the booking, date of landing, flight number and landing time and we'll be happy to assist.

