

## Information for Guests with Reduced Mobility

Mövenpick Resort & Spa El Gouna is a hotel catering for guests with special needs. The resort is built on 150.000 sqm and all public facilities can be reached by wheelchair, using concrete walkways (2m width) interlinking the entire resort, the ramps or the 4 guest elevators allowing easy access from one floor to another in various locations of the resort. Palavrion Restaurant, Gallery Bar, Piazza, El Sayadin Restaurant, Spa, Diving Center have all entrance without steps. The main hotel entrance, Oasis Restaurant, and the Conference Center have access ramps. Special adapted toilets are available at the Piazza. Pools and beach can be reached by wheelchair; Lagoon Pool and Health Club Pool have wide, built-in steps with handrails and are heated in winter. The beach consists of solid sand and there is no wave movements in the sea and the lagoons. A beach wheelchair is available on loan (Prior reservation mandatory, subject to availability).

All rooms are spacious and can easily accommodate a wheelchair, with plenty of space to maneuver in bedroom and bathroom. The resort offers 15 rooms especially adapted to suit the requirements of guests with reduced mobility. They are located in the central area, near the elevator: Classic Garden view rooms on the ground floor and Deluxe Sea view rooms on the top floor. The rooms have additional facilities such as handrails beside toilet, wheel-in shower with handrail and shower chair. A moveable toilet seat with handrail can be requested (limited availability) The adapted rooms are subject to availability and need to be requested minimum one month in advance.

The resort has a wide experience with individual guests and groups in wheelchairs. For further information, please contact the Guest Relations Team on [guestrelations.elgouna@movenpick.com](mailto:guestrelations.elgouna@movenpick.com)

### Public Area

Main Entrance (electric door)	200 cm
Elevator main building, electric door	100 cm
Elevator Cluster 3, manual door	80 cm

### Adapted Rooms (Classic or Deluxe)

Entrance door	82 cm
2 Twin Beds, width	100cm
Bed height (from floor to top matrasse)	45 cm
Desk, knee space underneath	70 cm
Terrace door	77 cm
Bathroom, surface 250cm x 420 cm	10.5 sqm
Bathroom door	77 cm
Washbasin height	71 cm
Shower cabin, with chair and handle	80 x 170 cm
Entrance shower cabin, ramp	77 cm
Height electric plugs	90 - 100 cm



### Room for the Physically Challenged

- Total 15 rooms
- Located in Cluster 3 and 5
- Classic Garden View on ground floor
- Deluxe Sea View rooms on top floor
- Rooms with connecting doors available



### Adapted Bathrooms

- Wheel-in shower (80x170 cm)
  - Adjustable shower chair
  - Handles beside WC and shower
- moveable toilet seat (upon request)



### Access Ramps

- Hotel entrance
- Pools
- Beach

### 4 lifts



### Beach Buggy

- Allows access to beach and sea
- on request, prior reservation necessary